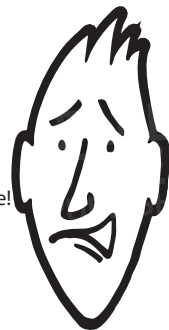


Airhead!

The diary of an incompetent air-con apprentice...



MONDAY

Starting work earlier at 8:30 is a mega-pain... Still, at least I arrived before Max and took an order for three air-con systems – de-luxe models with an anti-odour function, “Because I’m particularly sensitive to unpleasant smells”, the client explained. “This geezer’s getting up my nose already!” said Max...

TUESDAY

Collected the systems today, but got stopped by the GNR without the necessary *Guia de Transporte* paperwork to trade them. They said we had to pay a fine. So Max lied his face off, saying the systems were faulty and being taken for scrap. The police looked suspicious – the units were shiny-new and still in their boxes - and insisted on escorting us to the dump by the local fish market. But afterwards Max was his usual

cocky self: “That fooled ‘em – no fine to pay! We’ll go back tomorrow and pick up the gear – easy peasy!”

WEDNESDAY

Max went back to collect the boxes from the dump. But he had to dig deep – the fish market had emptied out yesterday’s offal all over them. He came back in a stinking mood (ha!) but I had a good laugh... At a distance, that is – *phew!*

THURSDAY

Installed the systems today... Luckily the client was out so we just got on with it... And quickly disposed of the stinky boxes afterwards. A small crab crawled out of one of them...

FRIDAY

Big trouble - the client phoned to complain that the units are blowing a smell of rotten fish

round the house! Max employed his usual sensitive customer relations skills to diffuse the situation: “How d’you stop a fish from smelling?”, he asked. “Er, I don’t know...” came the client’s hesitant reply. “You cut it’s nose off! Ha! Ha!”

“Well, seeing as you’re so fond of jokes, here’s another: I shan’t be paying Al-Cool’s installation fee, and will use the money to recruit a fish predator to resolve the problem.”
“Oh yeah? Who’s that, then?” said Max, still chuckling at his own joke.
“Penguin!” the client shouted and hung up.

Looks like another one that got away...

Follow Airhead’s diary in the Resident every week...



Don't get an airhead, get an expert!

PENGUIN



info@penguinaircon.com

www.penguinaircon.com

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